



Next Gen NBS ICIS progress report

2010-19 ICIS2010_CRB_EN

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ICIS DA Sydney – April 2010

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Topics

- Concept
- Project management
- Content progress
 - Restructuring
 - Tables and schedules
 - Revising CAWS
- Software progress
 - Authoring environment
 - Software schema
 - Clause linkage
 - Linkage with ArchiCAD
- Sales and marketing



Concept





Concept – a reminder

- Procurement: Build-only, design-build, and design-buildoperate-transfer
- Objects of specification: Buildings, systems, products
- Methods of specification: Performance, prescription and proprietary
- New build & work-to-existing
- Automated assembly
- Automated reporting horizontal, vertical, 'typed' phrases, tags
- Fine-grain report granularity (down to item level)





Concept – a reminder

- Improved efficiency, for NBS and customers
- Integration with other RIBAe products
- Integration with other construction documents and softwares
- DIY functionality
- First step towards full project time line toolkits briefing, compliance, tender, record and facility management





Section structure

- System outline
- System performance
- Products
- Fabrication
- Execution
- System completion
- System FM





CSI/CSC SectionFormat

Α	В	С	D	Е	F	G	Н	1	J
		System	System	Products	Fabrication	Execution	System	System	Contract/
1		outline	performance				completion	FM	Tender/
•		▼	_	•	-	▼		•	Prelim
1.15	Maintenance						•	•	
1.15.01	Maintenance service (after Final certificate?)						•	•	
1.15.02	Extra materials for maintenance						•		
2	Part 2 Products			•	•	•			
2.01	Manufacturers – if just one for all products in this section			•					
2.01.01	Specified manufacturer (just one)			•					
2.01.02	Acceptable manufacturers (two+ alternatives)			•					
2.02	Materials			•					
2.03	Manufactured components			•					
2.04	Accessories			•					
2.05	Mixes, e.g. concrete					•			
2.06	Fabrication – in shop or factory				•				
2.06.01	Shop assembly				•				
2.06.02	Shop/factory finishing				•				
2.06.03	Tolerances for fabrication				•				
2.07	Source quality control - fabrication				•				
2.07.01	Tests for fabrication				•				
/							100%	Θ	U





Project management





Time line so far

Year	Activities
2001	Restructuring proposed, initial concepts implemented in NBS Scheduler & some NBS Building work sections
2002	Solution developed for integration of outline & performance with conventional specification; NBS ES started, implementing this
2003	NBS ES: Structure finalised, initial concepts developed, but not necessarily implemented, e.g. linkage, interdependency, 'author once'
2004	NBS ES launched, republishing of NBS Building formally proposed, persuasion begins
2005	Persuasion continues, concept developed further
2006	Persuasion continues, concept developed further, prototype developed
2007	Prototype presented, work halted, CEO go-ahead; NBS Plus underway
2008	Business case developed, whole company engaged, RIBAE Board approval; NBS Plus
2009	Restructuring of content, initial software R&D, concept development continues
2010	New authoring environment delivered, content handed to TAs for review & development, TA training, finalising concepts



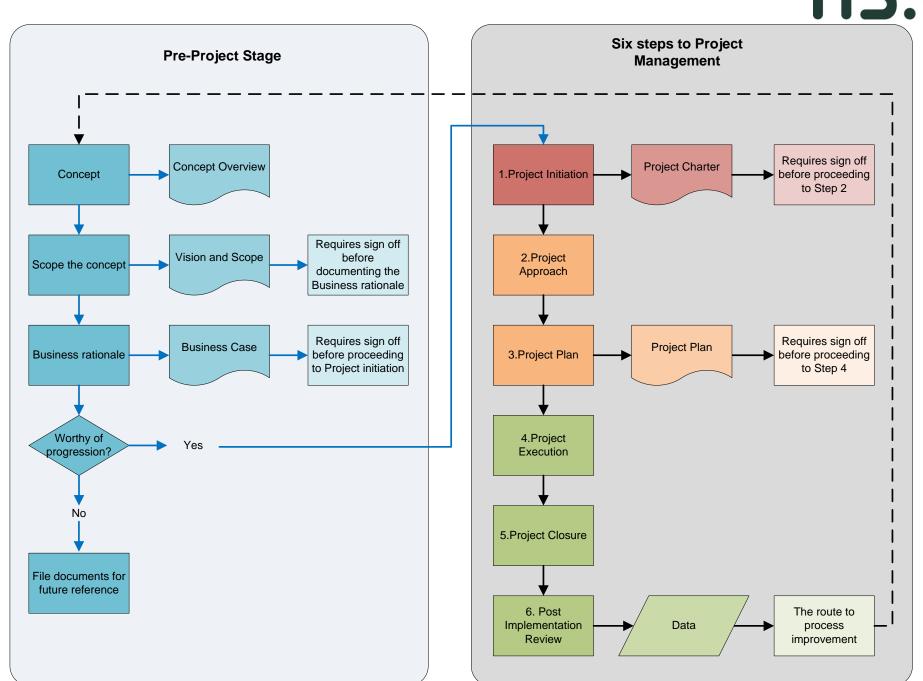


Project management

- Project manager appointed
- Project management course
- Standardised project plan and documentation
- Sharepoint
- Company-wide management team
- Fortnightly team meetings, task groups
- Red amber green reports











Project Charter

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4.	ARICCIIICI	III LU FIUCEEU	.13





Sharepoint

Team Documents

Гур 🕶	Name	○ Modified By
y⊦ •		·
	19 - User guidance	Clair Hillier
	18 - CAD Integration and Interoperability with other apps	Clair Hillier
	17 - Publishing and Reporting	Clair Hillier
	16 - Preliminaries	Clair Hillier
	15 - Validate	Clair Hillier
	14 - Revisions	Clair Hillier
	13 - NBS Plus	Clair Hillier
	12 - UI	Roger Newbrook
	11 - Authoring Environment	Stephen Hamil
	10 - Schedule editing	Clair Hillier
	09 - Section editing	Clair Hillier
	08 - Specification creation	Clair Hillier
	07 - NBS Guidance	Clair Hillier
	06 - Price Book Data	Stephen Hamil
	00 - Detailed Project Schedule	Stephen Hamil
	05 - Integration with CAD	Stephen Hamil
	04 - Licencing	Stephen Hamil
	03 - Data Schemas	Stephen Hamil
	02 - Platform Independent Version	Stephen Hamil
	01 - Application type	Stephen Hamil

■ Add new document





2. New proposed features and functionality

No.	Requirement	Must	Should	Could	Won't
		be done	be done	be done	be done
		done	done	done	done
	System Requirements				
1	All 'supported' Windows operating systems, 32 and 64	Υ			
	bit (Supported = all operating systems that are				
	supported by Microsoft)				
2	Browsers to be supported (latest and previous	Υ			
	version)				
	a. Internet Explorer				
	b. Firefox				
	c. Chrome				
	d. Safari				
3	Screen size				
	a. 1280 x 1024 for desktop	Υ			
	b. 1280 x 800 widescreen laptop	Υ			
	c. Mobile devices should cope gracefully and				
	provide read only access of documents		Υ		
4	Support multiple monitors		Υ		
5	Users must have a broadband connection of x m.bits	Υ			
	per second (to be confirmed nearer launch)				





Red amber green reports

А		G	п	1	J	N.	
#	Key Milestones/Deliverables	Planne d Date	Revised Date	Comple ted Date			Key Events This Period
	Customer requirements						
	Ensure defined audience needs are met - keep revisiting	ongoing					Customer requirements - regular task - checking customer needs are met
	Ensure assumptions of users needs are never made without checking	ongoing					Finance - regular tasks - tracking the time spent on the project
	Finance						Research & Development - requirements, design and
	Monitor project time recording (for the purposes of WIP accounting) - 2010 reviews 1	Mar 31st 2010					Technical Team - maintenance; authoring and editing policy work; Engineering Services content & schedules
	Production						
	Agree the level of Production's involvement with work section sign-off and agree the process – launch set	June 30th 2010					
	The project team						
	Mark up restructured content with XML	March 1st 2010	sections	s process	sed by Li	z's team	n (80-90 to
	Research and Development						
	Technical team administration tools - Authoring environment - maintenance release	April 1st 2010			complete		
	Technical team administration tools -	April					



Content progress





Content

- NBS Building/ Landscape restructured over 2009, now with TAs
- NBS Engineering Services underway
- NBS Preliminaries ideation late 2009, now underway
- New authoring environment received, late
- System performance underway matrices, specialist TAs, research & training
- Team new staff Alan, Neil & Paul
- NBS Plus
- NBS Scheduler
- NBS Minor Works
- Xml-ing





Restructuring



Current NBS section + auth environ

+

110

See general guidance 1. Use this clause for proprietary mortar tanking systems. For site batched and mixed tanking mortar incorporating a proprietary waterproofing admixture, use clause 120. For proprietary crystallization active mortar tanking systems use clause 130.

Clause heading: Insert, e.g. TANKING TO BASEMENT

Substrate: Insert, e.g.

Existing brickwork walls and concrete slab.

In situ concrete.

Manufacturer:

- Product reference: Where there is more than one product reference insert, e.g. Splatter coats, ??? Trowelled coats, ??? Alternatively, insert Contractor's choice and/ or Agrément certified svstem.

Coats (excluding dubbing out): Refer to tanking mortar manufacturer's recommendations.

- Number (excluding keying mixes): Recommendations may, for example, be two to three coats for internal/ external surfaces above ground level; three to four coats for basements, swimming pools and other water retaining structures. Insert, e.g. Walls three; floors three.
- Thickness: Refer to manufacturer's recommendations typical overall thickness for internal/ external surfaces are 12 mm (two coats); 20 mm (three coats); 25 mm (four coats) and, for floor screeds, 40 mm. Insert, e.g.

Floors 40 mm (overall); walls 6 mm (each coat). As coating manufacturer's recommendations.

Cinich Incort o a

Types of tanking/ damp proofing

110 Proprietary mortar Substrate:

Brickwork

Concrete

Concrete blockwork

Existing brickwork

Existing brickwork walls and concrete slab

Existing concrete blockwork

Existing concrete

Manufacturer:

Contractor's choice Submit proposals

Product reference:

Agrément certified system Contractor's choice

Submit proposals

- Coats (excluding dubbing out):
 - Number (excluding keying mixes): .

Two Three

Four

Floors three

Walls two

Walls three

Walls four

Walls three and floors three

As coating manufacturer's recommendations



NSS

In progress in modified auth environ

	•	
110	execution	Installing the coating material: Surface finish: As applied Coarse textured Lightly rolled Tamped and painted
110		Applying finishing/ Sealing coat: Thickness (nominal): 3 mm
110 120 130	Qualifications: BSI currently has no register of polyurethane installers. Local Authorities and inspectors are therefore likely to insist on installers being approved by BBA.	 Installer Qualifications: BSI registered, BUFCA member or approved in accordance with the British Board of Agrément Surveillance Scheme.
110		Preparation Type: Wire brushing
110		Survey Timing: Carry out before installation commences.
120	120 Use this clause to specify by proprietary reference. Clause title: Where the coating is required to perform more than one function, decide which is the predominant role and complete the heading accordingly—see general quidance 1–5. Insert the coating function, and	Sprayed monolithic coating system Survey: Carry out before installation commences. Preparation: Not required





Fully restructured section

	in detail in the 'Products' clauses. In work to existing roofs any outlets, gratings, perimeter trims, etc. which have to be renewed or removed, cleaned and refixed, should be clearly indicated on the drawings.	Precast concrete pavingslabs Precast concrete paving slab supports Sealer Stone ballast UV resistant sealer Walkway protective coating • Fill to perimeter upstands: Stone ballast Chippings (and dressing compound) • System (accessories) None Countersunk wood screws, as section Z20 Gravel guards Perimeter trims Pipe collars Roof ventilators Sealant to chases, as section Z22 Sherardized steel screws, as section Z20 Timber trims	Comment [JE3]: i have assumed required for all roof types - but not originally flagged in all sections Comment [JE4]: i have assumed used for all roof types with chippings - but not originally cited in J31, J41 Comment [JE5]: installation sequence - accessories to, e.g., waterproof coating? affects products & execution sequence too
J31/ 120	Use this clause for newro ofs or renewal of existing roofs where the principal insulation is placed above the structural deck but below the waterproof covering. With this type of construction, the temperature of the structural deck and supports are close to that of the building interior. In renewal work, perimeter upstands and rainwater outlets may also require adjustment – show on drawings or describe on a schedule of work. Clause title: Insert, e.g. to office block Substrate: — Preparation: On new roofs where the substrate consists of a profiled metal deck, consider including an overlay as a base for the vapour controllayer.	115 Warm deck liquid applied ro of covering system • System manufacturer: • Substrate: As section B04 - Preparation: Not required Make good Oriented strand board overlay Plywood overlay Overlay fasteners - Accessories: None Tape	
	Vapour control layer: See general guidance 5.2. Requirement for a VCL should be established by	Vapour control layer: Not required	





Section in new authoring environment

System Outline

110 Deck system

Classification	Previous Clause	Q55/110
Guidance		

[copied in to 120 – identical]

See general guidance 1.1.

Drawings should show:

- General layout.
- Section sizes and spacing centres of timbers.
- · Constructional details of connections, if necessary.
- · Details of special features, e.g. subframing, edge details, stairs, handrails, access hatches.

See general guidance 7.1 regarding BREEAM.

Item	Value	Guidance	Flags
Base preparation	Not required. Polyethylene sheet, as section K80. gravel. Residual herbicide, as section Q80.	Weed suppression is advisable unless the base is a sound existing hard surface, the decking/boardwalk is at a high level or the base is sensitive to disruption.	
Structure, other than surfacing	Composite. Hardwood. Structural Hhardwood	Describe briefly the supporting structure, including joists, trimmers	





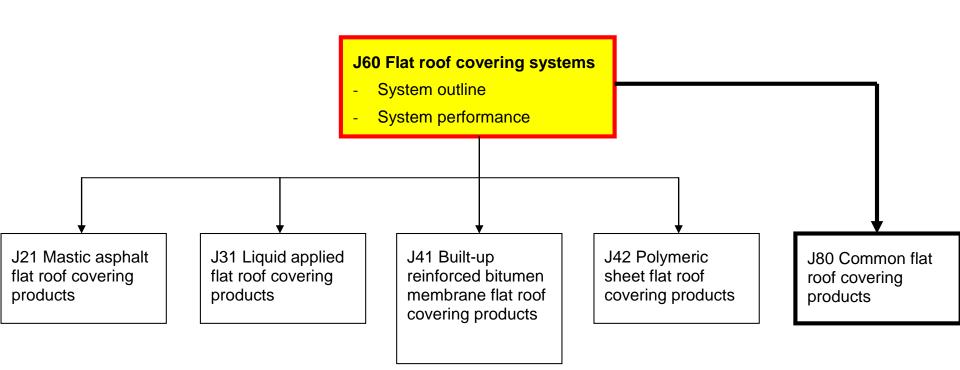
Common products

- One objective for Next Gen NBS is to 'author it once' – things like sand:cement mortar are currently authored many times
 - First pass individual sections restructured
 - Second pass review of individual CAWS groups for products common to the group, or to subgroups – 80s created to hold these
 - Third pass review of all groups to identify products common to many groups – shifted to existing common-products sections where they exist, e.g. P10 for insulation, Z20 for fixings





Section interdependency







System performance clauses

- About 60% of system sections have something on system performance, but this varies from solid clauses to just a clause title.
- We will develop consistent content across all sections, aligned to performance requirements in the Building Regulations.
- Authors have been appointed as performance 'experts', for the various topics, e.g. fire, acoustics, access.
- They will research and develop 'framework' clauses and guidance, and oversee the authoring of section-specific material.
- They will run CPD events for the authors on their topics.





Building Regulations

-																	
В	С	D	Е	F G	Н	I	J	K	L	M	N	0	P	Q	B	S	Т
					Q?	Q?	Q?			E?, F?, F11, H10, H11,	E, F, F11, G1?, G2?	E, F, F11, G1, G2	K10, K30	K10, K30		G1?, G2?, T26, V14	L10,
Building Regulations	Approved Document Section	Clause number and summary	Domestic	Other building Existing buildings	Landscaping	Level surface	Normal soil	Floor Structure	Level surface	Wall structure	Internal wall	External wall	Partitions	Internal panel partitions	Transparent or translucent walls	Roof structure	Glazing
N	Clause 3.2				2	2		2	2								
N	Part a	Height of controls with no obstruction			2	2		2	2								
N	Part b	Height of controls with obstruction			2	2		2	2								
N	Parto	Remote operation			2	2		2	2								
N		Prevention of falls															
N	Clause 3.3	Opening limiters or quarding															
N4 Safe access for cleaning windows, etc.	Section 4: Safe access for cleaning windows, etc.																
N		Introduction to provisions															
N	Clause 4.1	Complying with the requirement															
N	Clause 4.2	Provisions where glazed surfaces cannot be cleaned safely by a person standing on the ground, a floor or other permanent stable			2	2	1	2	2	2					2	2	1



New



Building outline sections

		venicie ilow piate system, as section <u>u42</u>	
	OPENINGS		
New		125 Gate systems Description: Systems: Bridle gate systems, as section Q44 Dog gate systems, as section Q44 Field gate system, as section Q44 Kissing gate systems, as section Q44 Stile systems, as section Q44 Vehicular gate systems, as section Q44	1
	PAVING = FLOORING		į.
New	TA: High-level guidance needed throughout on selection of one system	130 Continuous paving systems	1

Comment [JE2]: The Advisory Panel was keen on the 'supersystems' approach, which sometimes will be close to / same as a room data sheet. I think we must support both flat CAWS as here, and super systems, but some already exist, e.g. Q52 ... I think folk will generally be thinking about the supersystems (e.g. tennis courts) rather than, say, paving systems across the project.

pver another. Some would already exist in general guidance to exisiting sections, and should be relocated here, where decisions are made on the systems to be used. Generally guidance is there to help folk choose values in clauses. Here, the values are alternative systems. clause guidance should be about selecting system A rather than system B. Some of this guidance already exists elsewhere, e.g. general guidance to Q21, Q22. It must be relocated to here (couldn't be done before since this section didn't exist!!).

- Description:.....
- Systems:.....

Concrete (designated) paving system, as section Q21 Concrete (designed) paving system, as section Q21 Unreinforced concrete (site mixed) paving system, as section Q21

In situ concrete and grass paving system, as section Q21
Asphalt concrete road paving system, as section Q22
Asphalt concrete path paving system, as section Q22
Permeable asphalt concrete sports paving system, as section Q22
Hot rolled asphalt paving system, as section Q22

Hot rolled as phalt paving system, as section Q22 Hot rolled as phalt sports paving system, as section Q22

Vehicular paving system, as section Q22 Pedestrian paving system, as section Q22

Surface treatment to existing paving system, as section Q22

135 Loose pavingsystems systems

Description:....

Comment [JE3]: I am not keen on this free text, but inevitably specifiers will want to add some bumpf of this kind. Trouble is, it is likely to repeat/conflict with specification material elsewhere. General Guidance should warn of this issue.

Markup Area



N55

Guidance revisited

Level of	Level of guidance				
technical	Clause titles, keywords	Value lists	Clause guidance	General guidance	
expertise	and default text				
Specialist	This is just a checklist,				
specifier	which you can use or				
	ignore as you please –				
	you know best				
Experienced	Essential	These are the			
specifier		known likely			
		values			
Inexperienced	Essential	Essential	This is how you		
specifier			select one value		
			rather than		
			another		
Novice	Essential	Essential	Essential	Here is general	
specifier				background	
				information	





Product clauses revisited

Whole product	Standard: To BS 1234.		
(~ performance	- Structural grade:		
specification)	- Thermal grade:		
	Third party product certification:		
	Recycled content:		
Product components,	Frame:		
if any	- Material:		
(~ outline	- Finish:		
specification)	- Colour:		
	Panel:		
	Integral accessories:		





Proprietary system outline clauses

110 Plasterboard partition system

- System manufacturer: British Gypsum.
 - System reference: [...]

GypWall AUDIO

GypWall CLASSIC

GypWall CURVE

GypWall EXTREME

GypWall QUIET

GypWall QUIET IWL

GypWall QUIET SF

GypWall RAPID

GypWall RAPID dB Plus

GypWall ROBUST

GypWall SECURE

GypWall STAGGERED

Additional steel sheet: [...]

Not applicable

Required

Not required

• Finish: [...]

Thistle Board Finish

Thistle Multi-Finish





System FM

920 Operation • Functional:			
and power:			
and power:			
_			

990

Health and safety: See general guidance 5.

Waste management: This should respond to the <u>Site Waste</u> Management Plans Regulations 2008.

950 Demolition

- General:.....
- Health and safety:.....
- Waste management:





NBS Engineering Services

- This needs almost no restructuring since it is built around the new section structure, and the concept of section interdependency.
- Content is being straightened out and loaded into the new authoring environment.
- This will feed current NBS ES up to launch, once we have the 'back-compiler' in place (due soon), and Next Gen ES after launch.
- Implementing clause linkage is probably the single biggest bit of work for the ES authors.





Tables and schedules



Carrying capacity

Throw

Fixing

Pin

NSS

5 kg

0 mm

Fixed

Screw

Type schedules

- All clauses in NBS will be tabulatable. Some will be tabulated as the default. These define types.
- Door hinge schedule

20 kg

0 mm

Screw

Removable

	DH.A	DH.B	DH.C	DH.D
Material	Brass	Plastic & stainless steel	Mild steel	Stainless steel
- Finish	None	None	Galvanized	None

30 kg

25 mm

Weld

Removable

15 kg

0 mm

Removable

Recess and screw





Instance schedules

- These link the specification to the drawings, in the BIM database. NBS will provide these schedules.
- Can be very simple two-column tables, not published:

Flag pole schedule

Flag pole	Flag pole type
FP.1	FP.A
FP.2	FP.A
FP.3	FP.B
FP.4	FP.C
FP.5	FP.A





Door schedule

 Can be very complex multi-column tables, published and used for authoring, e.g. of type variants:

Door	Frame type	Leaf type	Hinge type	Structural width	Structural height	Lock type	Colour	Signage
D.01	DF.A	DL.A	DH.A	900 mm	2100 mm	L.A	Red	-
D.02	DF.A	DL.A	DH.C	850 mm	2400 mm	L.B	White	Entrance
D.03	DF.B	DL.A	DH.D	1200 mm	2100 mm	L.B	Blue	Office 1
D.04	DF.C	DL.B	DH.C	900 mm	1200 mm	L.F	Green	Office 2
D.05	DF.A	DL.B	DH.A	910 mm	2110 mm	L.D	Green	Private

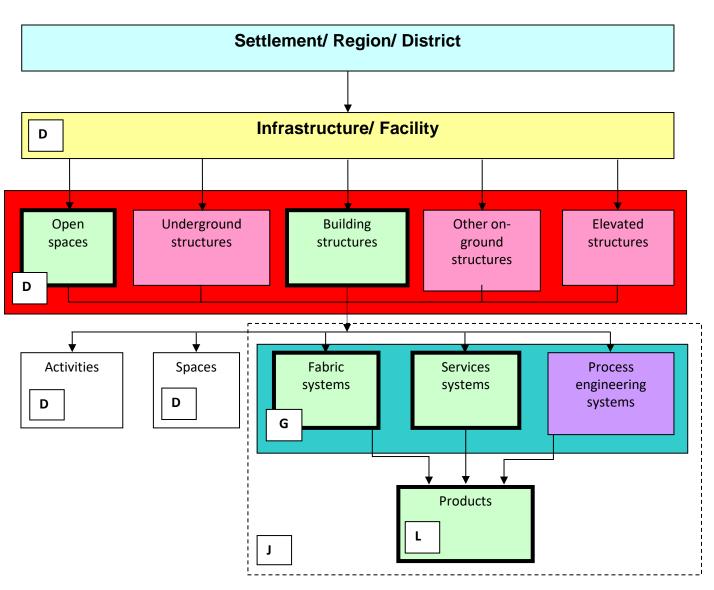




Revising CAWS



The Uniclass tables we need





A new CAWS

		0	1	2	3	4	5	6	7	8	9
A	Project management - uses RIBA Plan of work	Appraisal & design brief PM [3 - architectu re, civil & process]	Concept PM [3]	Design developm ent PM [3]	Technical design PM [3]	Productio n informati on PM [3] General technical	Tender documentat ion PM [3] Contracts	Tender action PM [3] Tenderin g	Mobilization PM [3] Preliminarie s	Construction PM [3] Contract Administrator	Occupation PM [3]
В	Districts, infrastructure, facilities, spaces, structures & buildings - uses Uniclass table D - see group M	Districts [9]	Infrastruct ure [9, from table D1 and D2]	Facilities [9]	Open spaces by activities & spaces [9]	Structure s by activities & spaces [9, from table D1 and D2]	Buildings by activities & spaces [9]	Open spaces by systems [4]	Structures by systems [4]	Buildings by systems [4] B04 B05 B06 B09	Simple open spaces, structures & buildings [7] B11 B12 B13 B14 B15 + pneumatic
С	Preparatory systems	Site survey systems [3++] C10 C11 C12	Building survey systems [3+] C13 C14 C15	Structure survey systems	Demolition & retention systems [3+] C20 C30 C90	Excavatio n systems [1+] D20 P30	Earthworks systems [2+] D45	Mining & tunnelling systems	Remediatio n systems [1+] D21 D22	Common preparatory system products	Simple(e.g. small-scale) preparatory systems [1]
D	Structural systems	Structural [super] systems	Substructu re systems [1] D30 D50	Mast frame systems	Pier structure systems	Frame systems G10 G12 G20	Strut & cable systems	Roof frame systems	Deck systems E60 G30	Common structural system products	Simple structural systems
E	Walland	Wall	Retaining	Existing	Masonry	Framed	Panel wall	Operable	Barrier	Common wall	Simplewall



Software progress





NBS software development

- RIBAE is a member of BuildingSMART.
- We have had a number of consultancy days with AEC3 (Jeff Wix & Nick Nisbett) on the schema.
- We are working on two projects with Prof. Steve Lockley at Northumbria University on automatically querying Building Regulations and on embodied carbon content calculations.



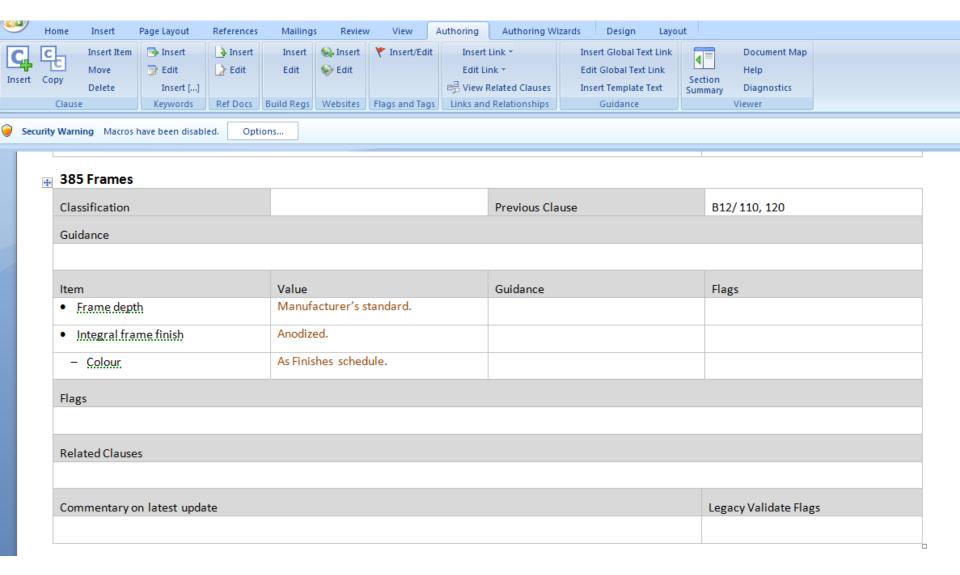
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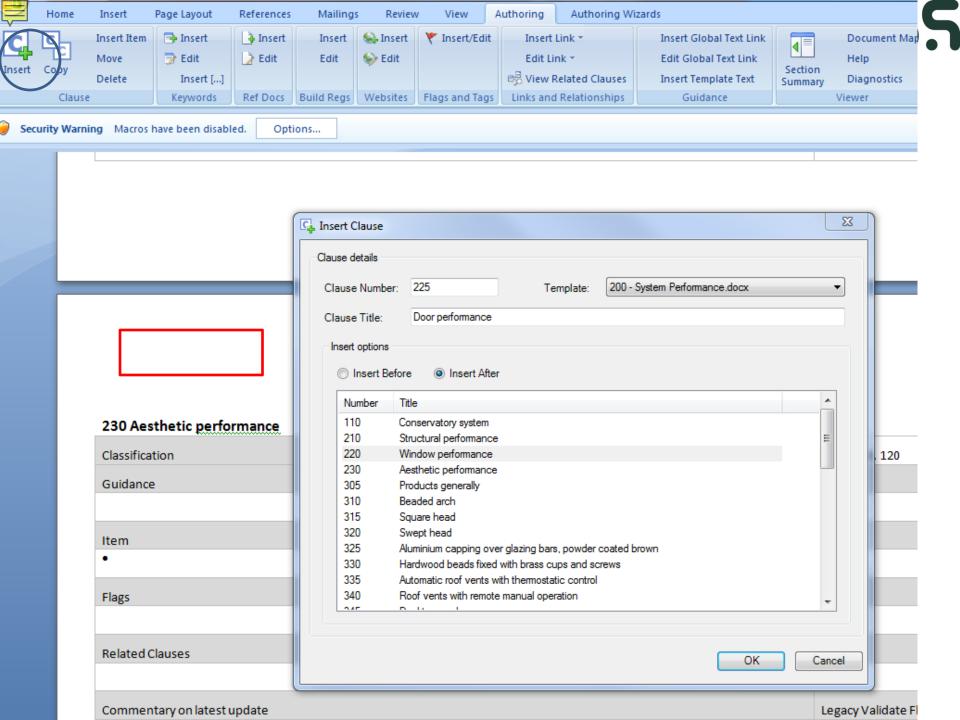
Authoring environment



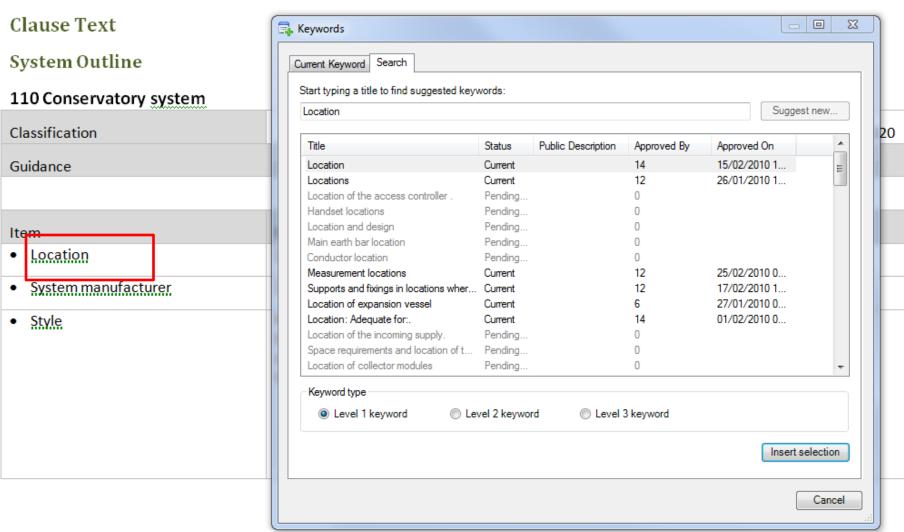


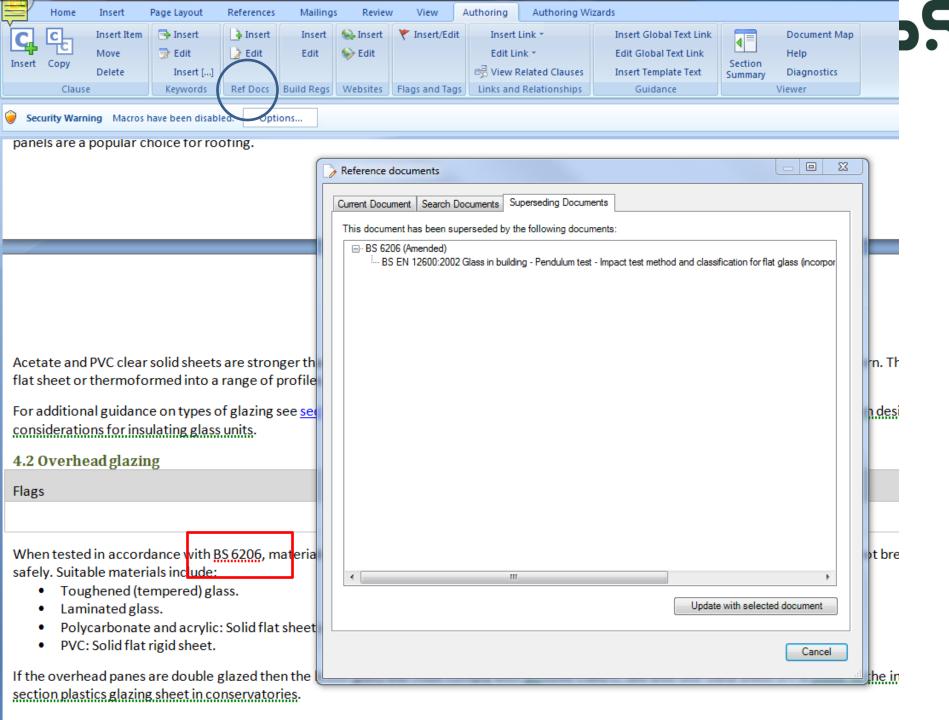
Word™ plus macros

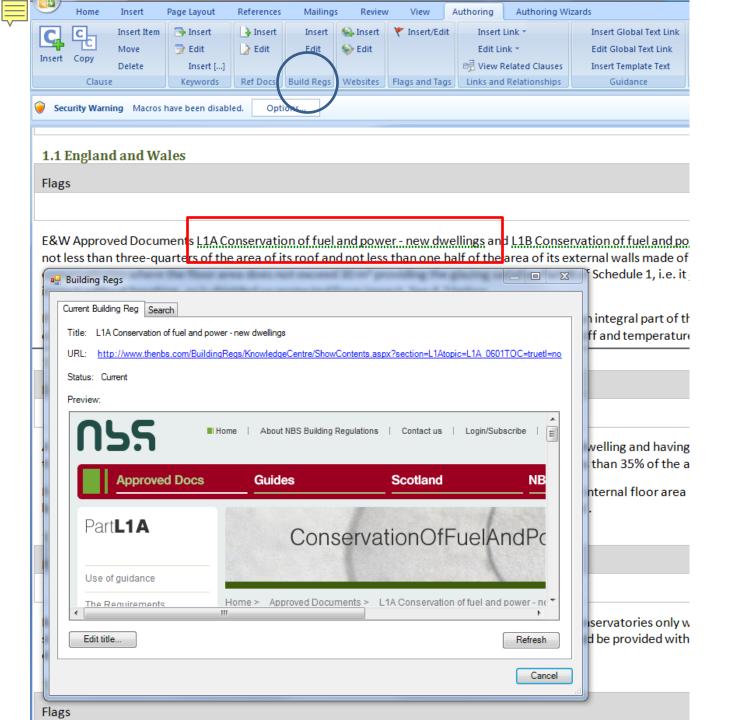


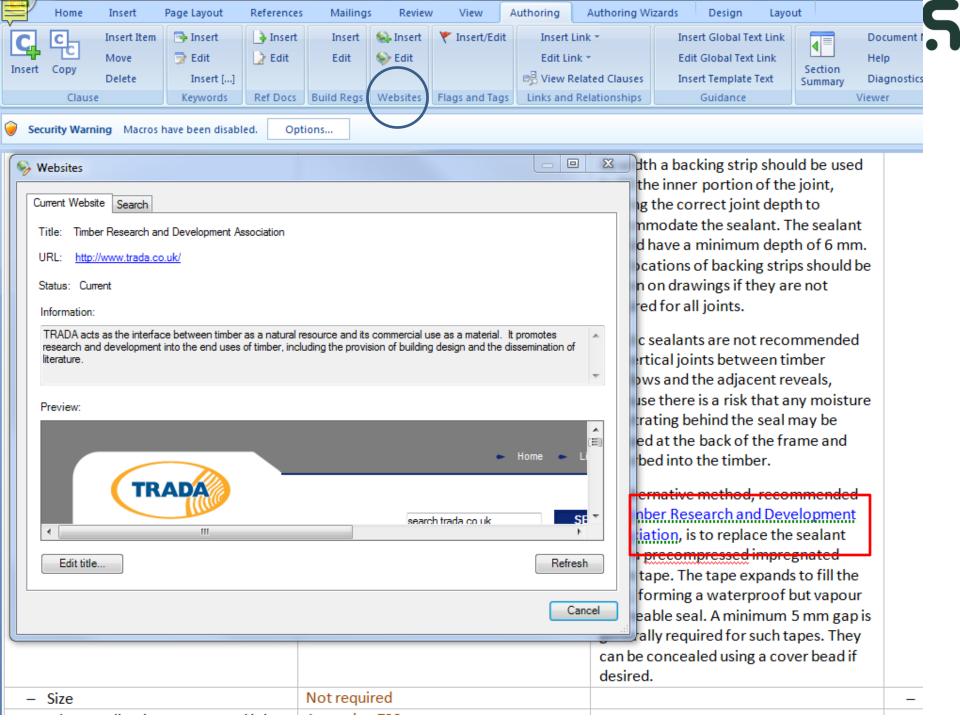














Health and safety risks should be outline construction phase health

CDM - Hazardous operations

7.2 Materials

Flags



When a conservatory is erected against an existing wall, the outer skin of the wall becomes an internal wall below the con

NSS

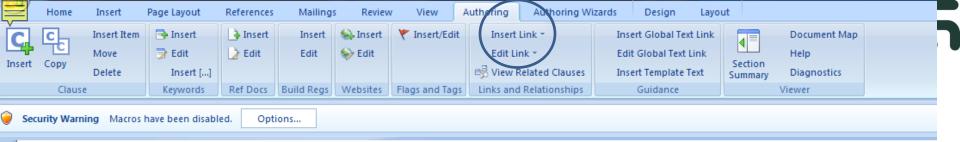
method s

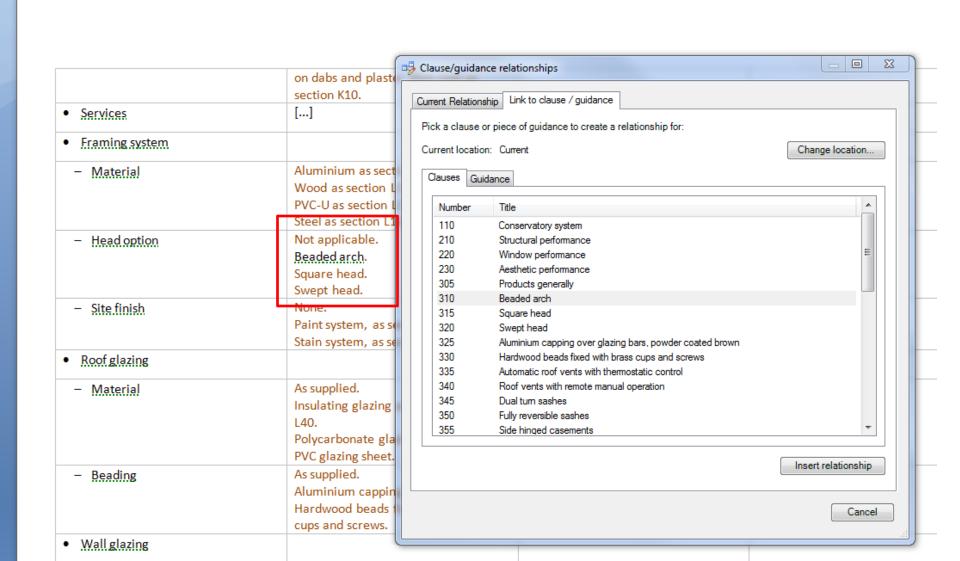
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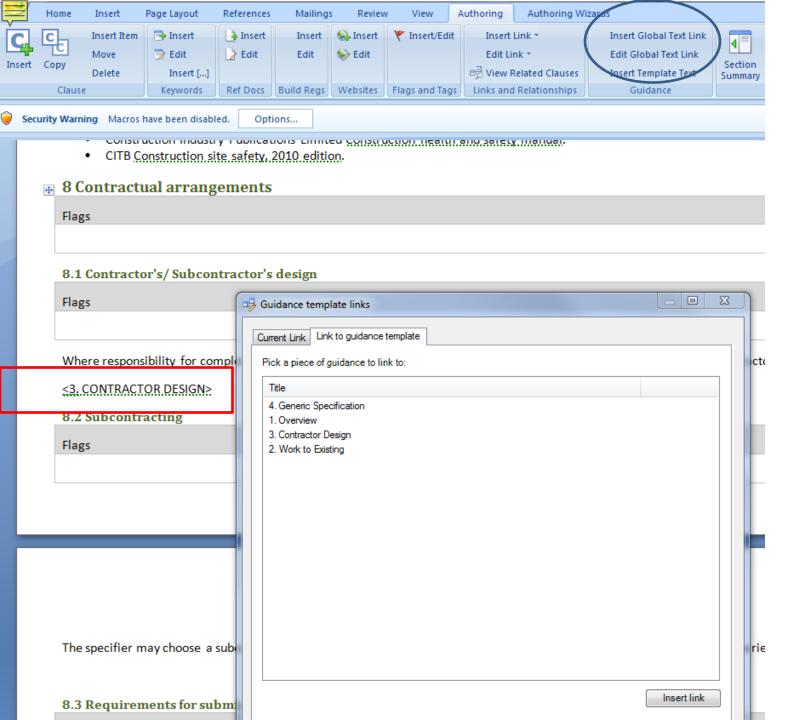
Cancel

installed above the conservatory goof line, moisture can gravitate down the wall, causing the internal part of the wall to be Report Flags The need for cavity trays depends ternal wall Flags gives a calculation method for de Suggest Flag Use the list below to select the report flags: Building Regulations (E&W) Appro servatory i ■ Regulations and standards conservatories, NHBC Standards ⊟ ⊞ Health and safety 7 Health and safety Hazardous materials ✓ CDM Hazardous operations Flags Contracts and law Practice management Design Specification 7.1 General Other RIBAe Private Authoring Flags ■ Validate (Legacy)

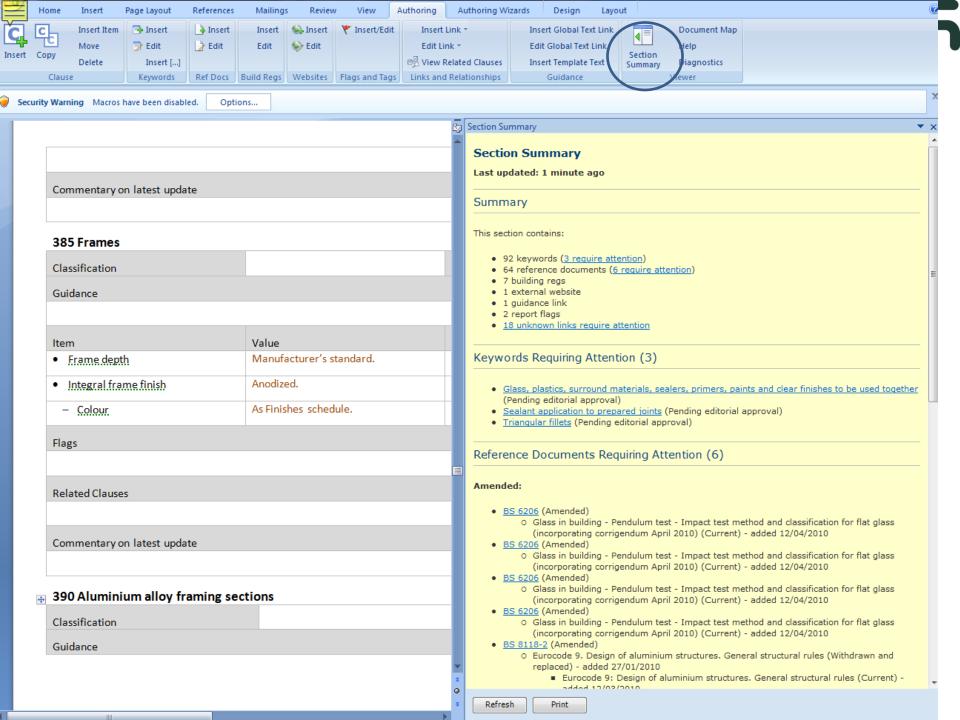
The Construction (Design and Management) Regulations 2007 impose requirements with respect to working on or near freweight of a person, together with anything that person may be supporting or carrying). The HSE guide Managing health ar management) regulations 2007. Approved code of practice (ACOP) recommends the avoidance of fragile roofing material cladding used as rooflights can be classified as fragile. A drop test simulating the impact of a falling body is the basis of a teach ACR[M]001:2005 Test For non-fragility of profiled sheeted roofing assemblies, which classifies a construction's fragility.

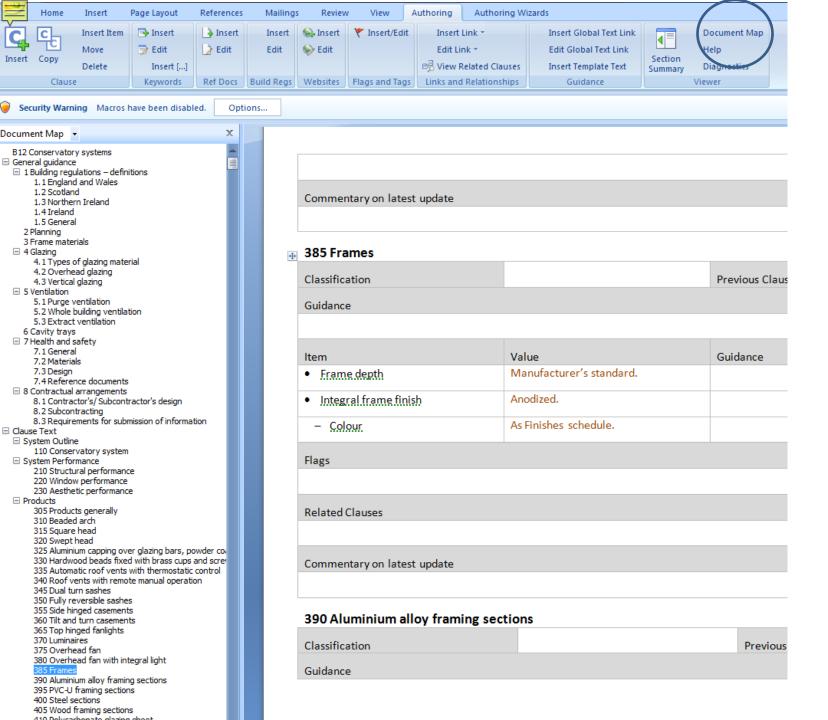














Software schema

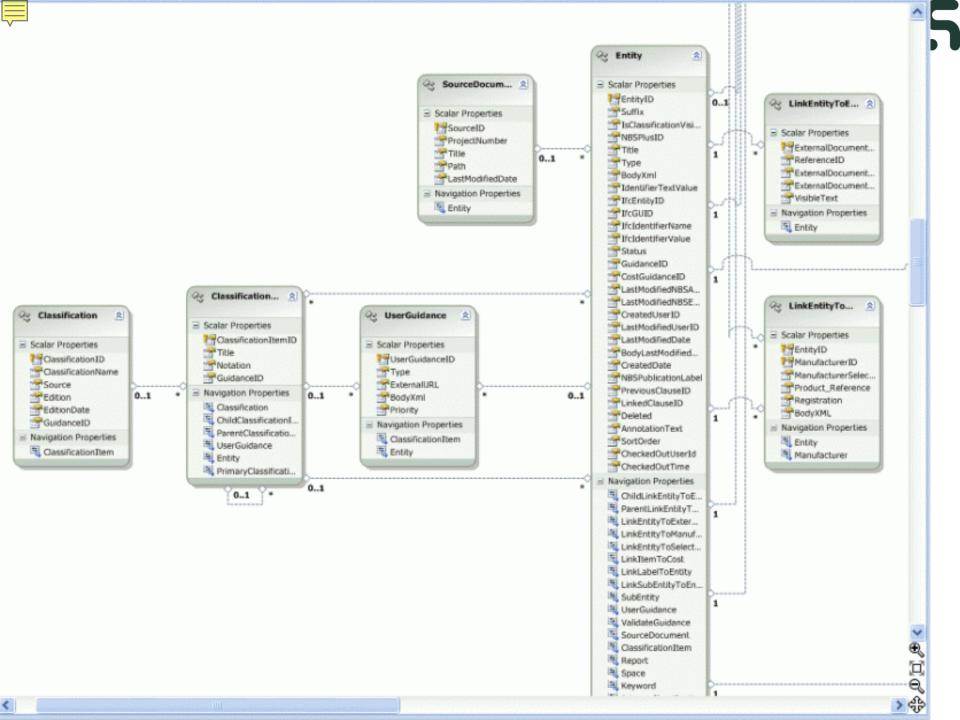
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Schema

- Clauses in the authoring environment allow (e.g.):
 - Three levels of item.
 - Guidance at item level.
 - Flags at item level.
 - Linkage from clause to clause.
 - Linkage from item value to clause.
 - The rich text content of item values allows mark up (bold, italic, underline), tables, links to external documents (in our own controlled database) and images.

Schema

- The in-house R&D team can take all of this highly structured data from MS Word and put it into our own defined Building Information Model. See next slide.
- Putting this much effort into the data provides us with huge potential for functionality. There's loads of stuff specifiers will be able to do within 'our world'.
- It also makes it possible to export to and import from any structured and documented data model such as an Autodesk Revit database, an IFC model, a gbXML model.

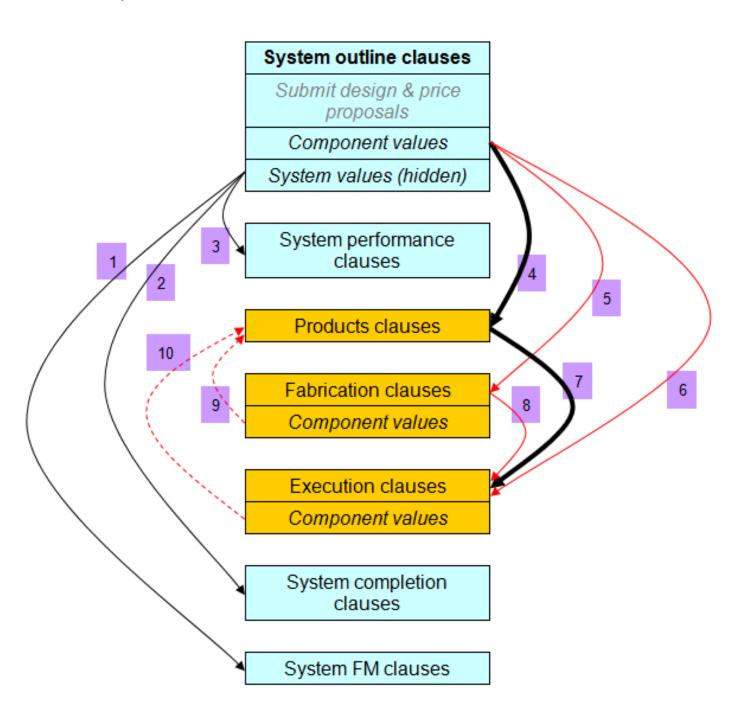


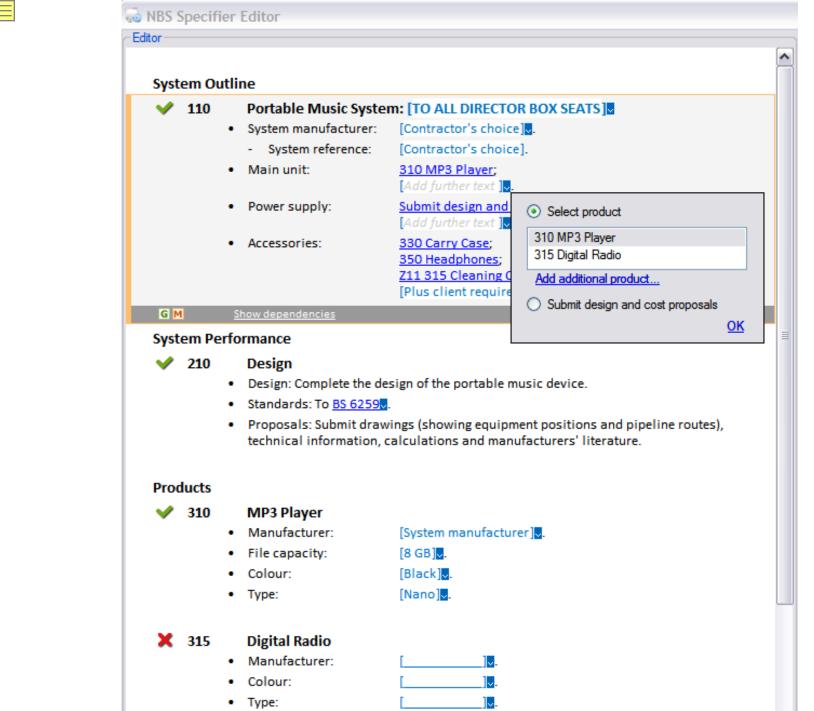


Clause linkage



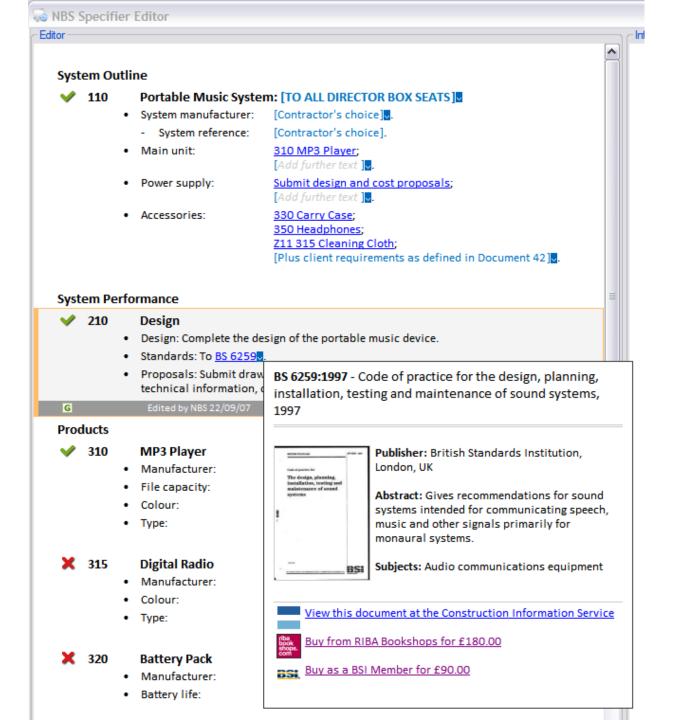
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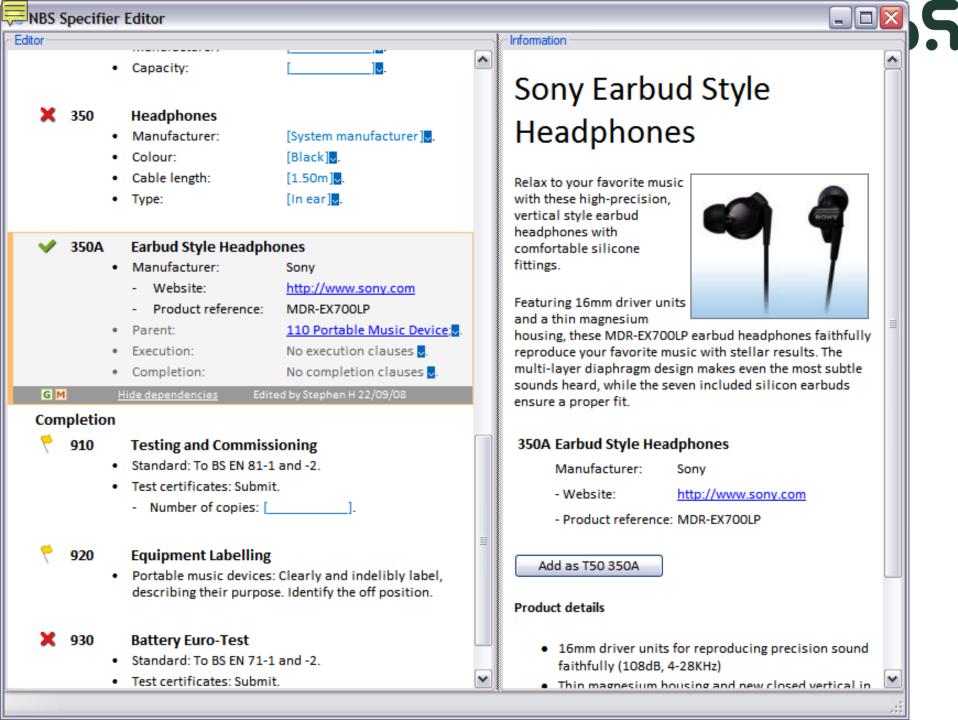












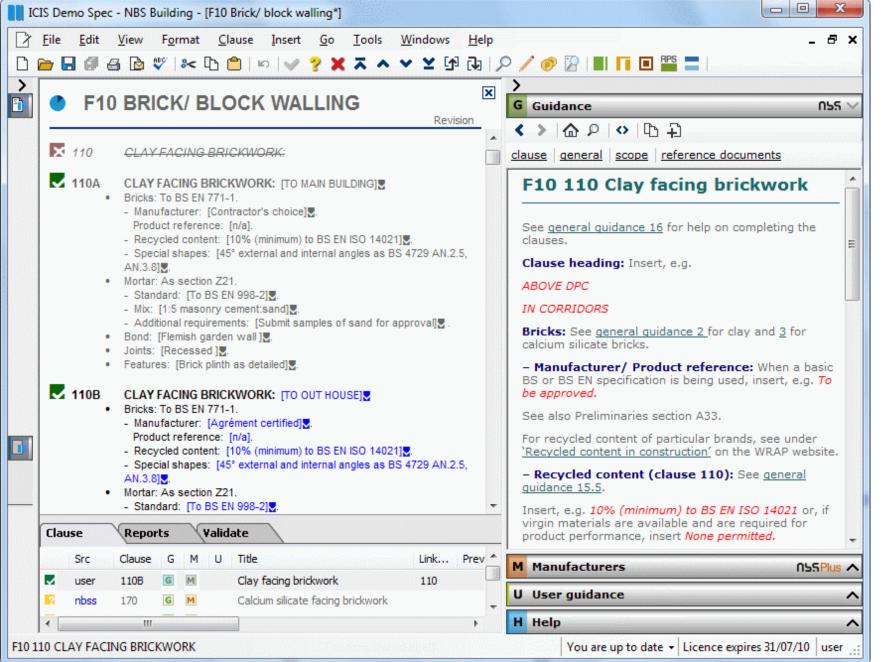




Linkage with ArchiCAD

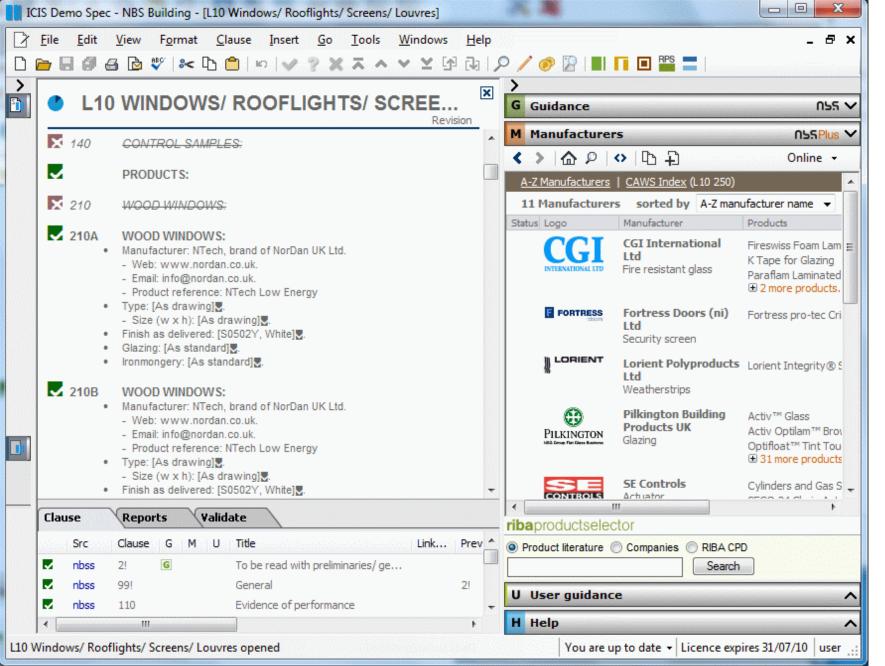






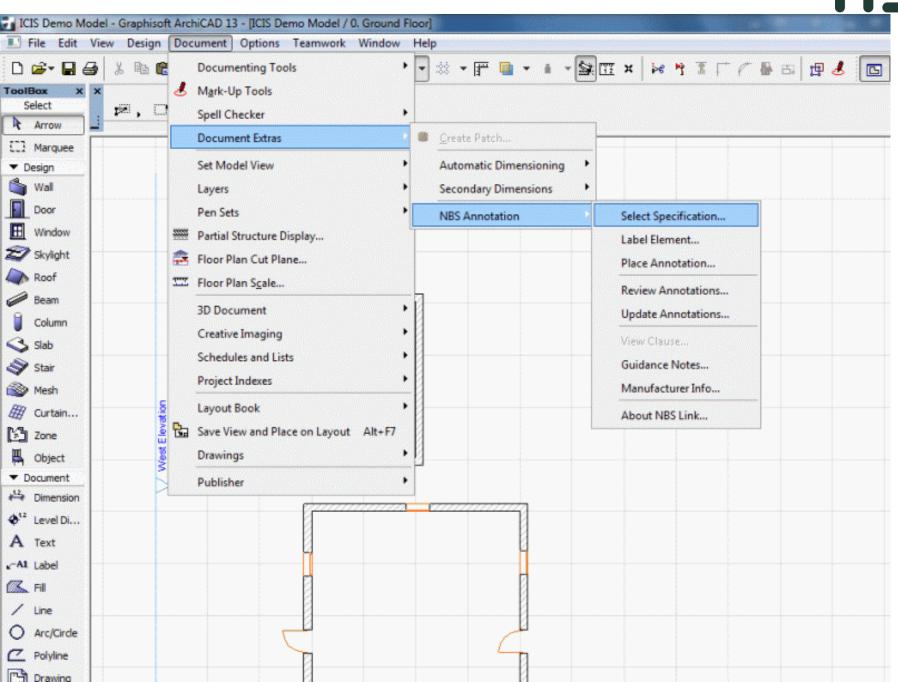






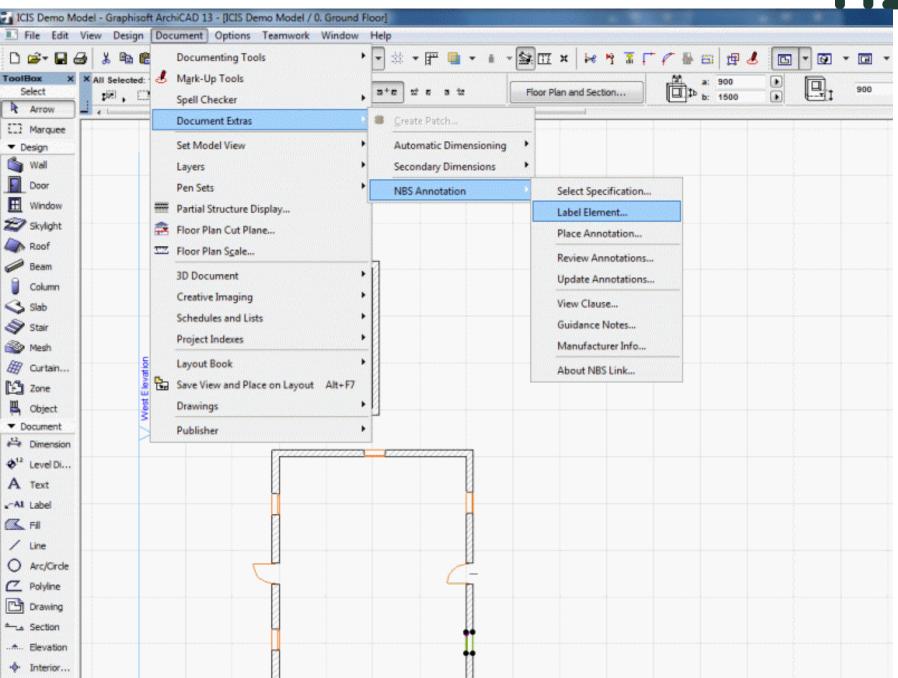






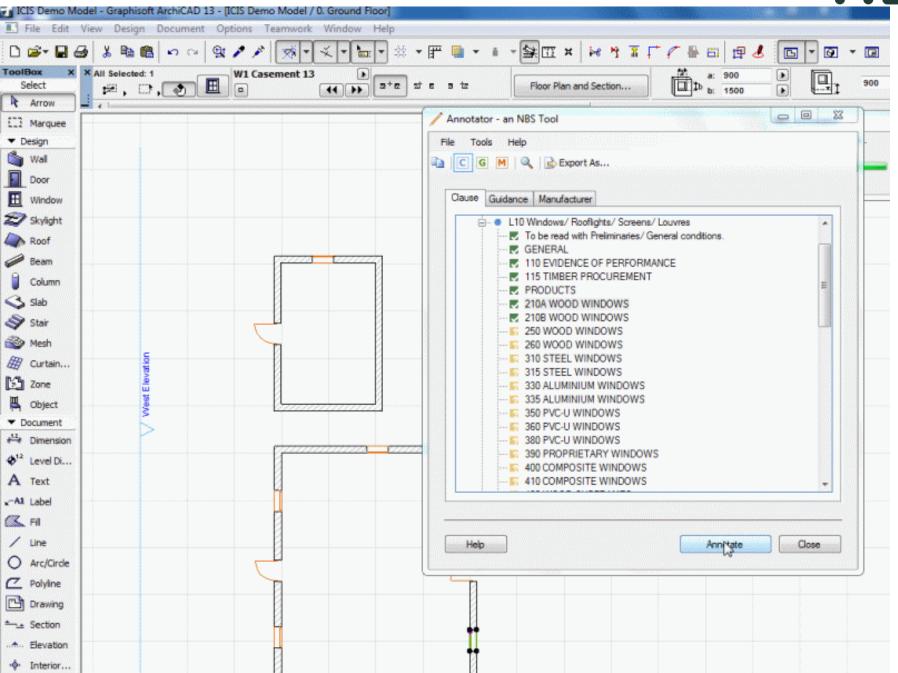






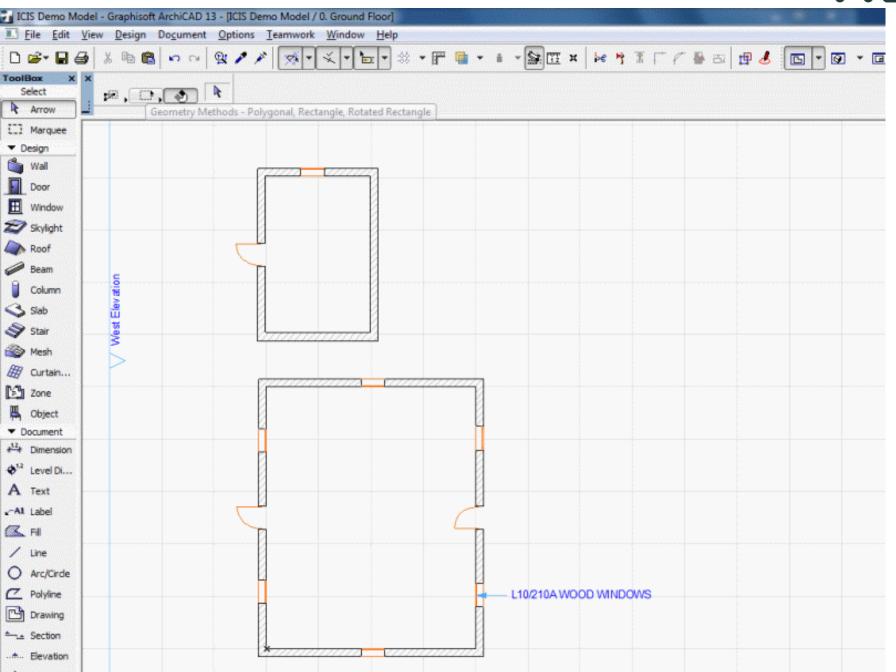






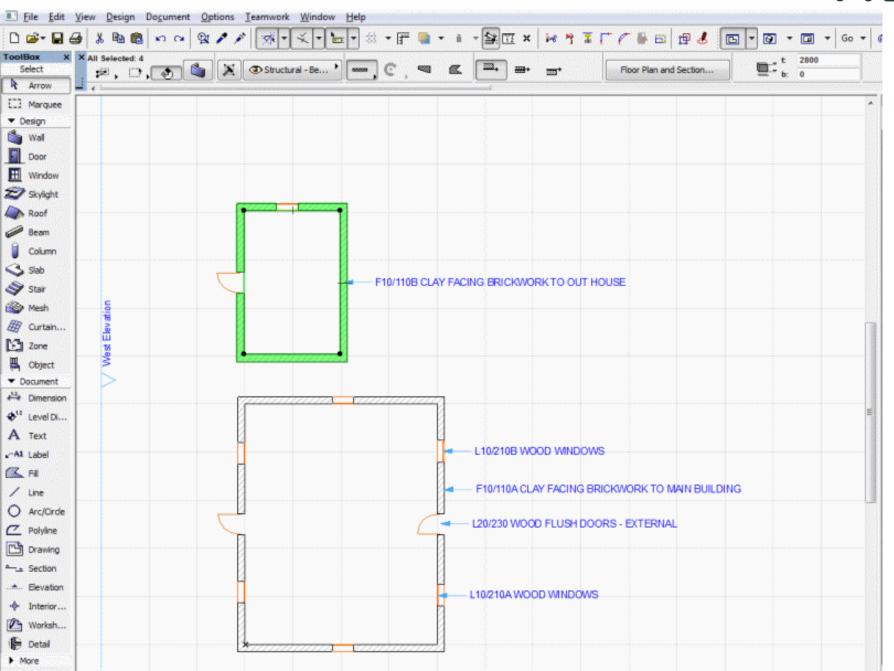






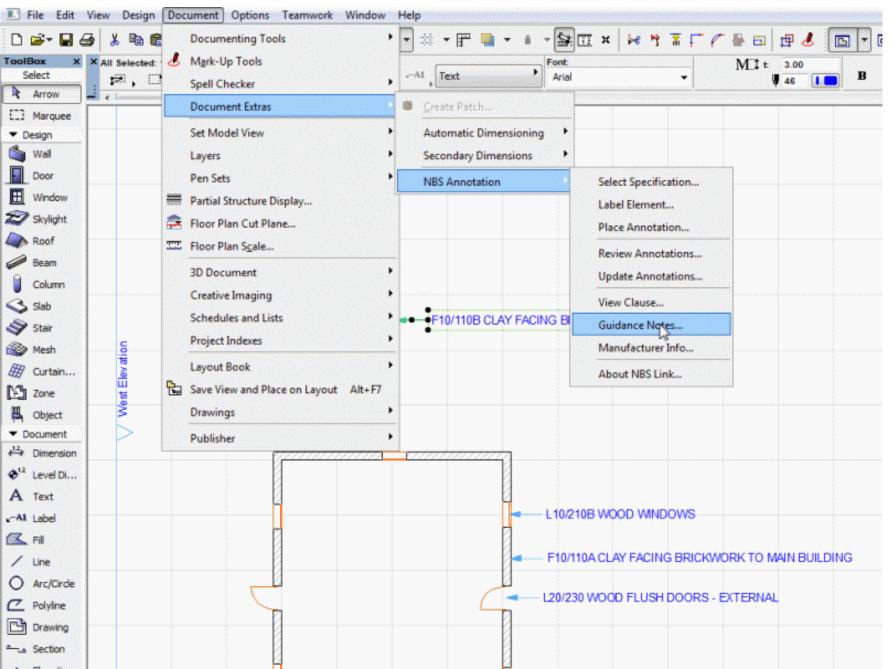






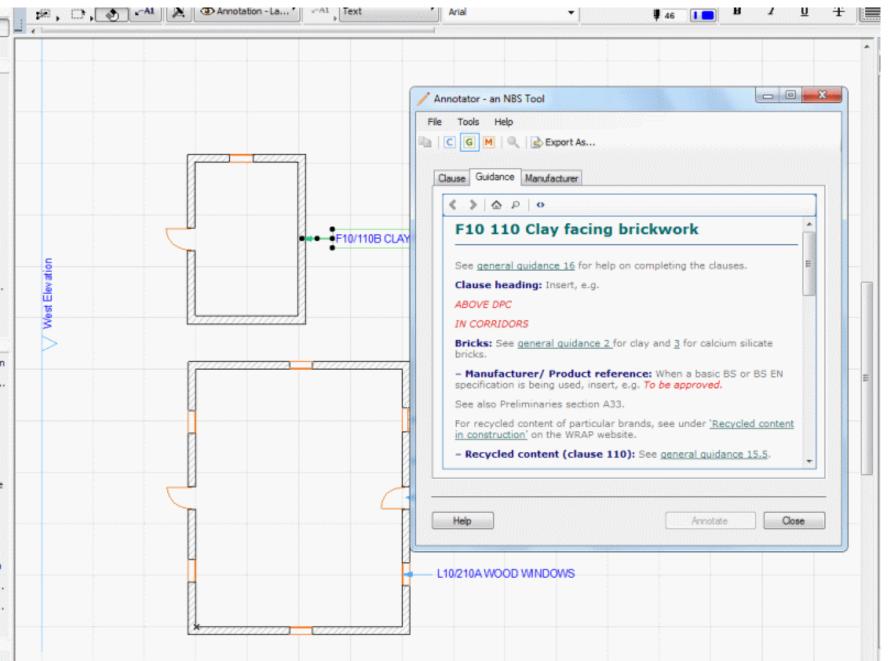






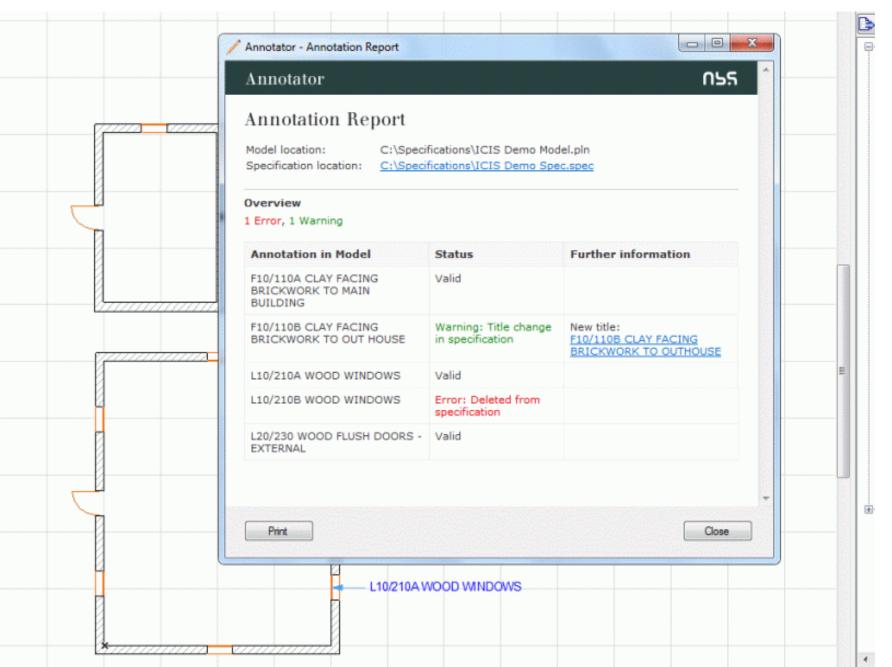


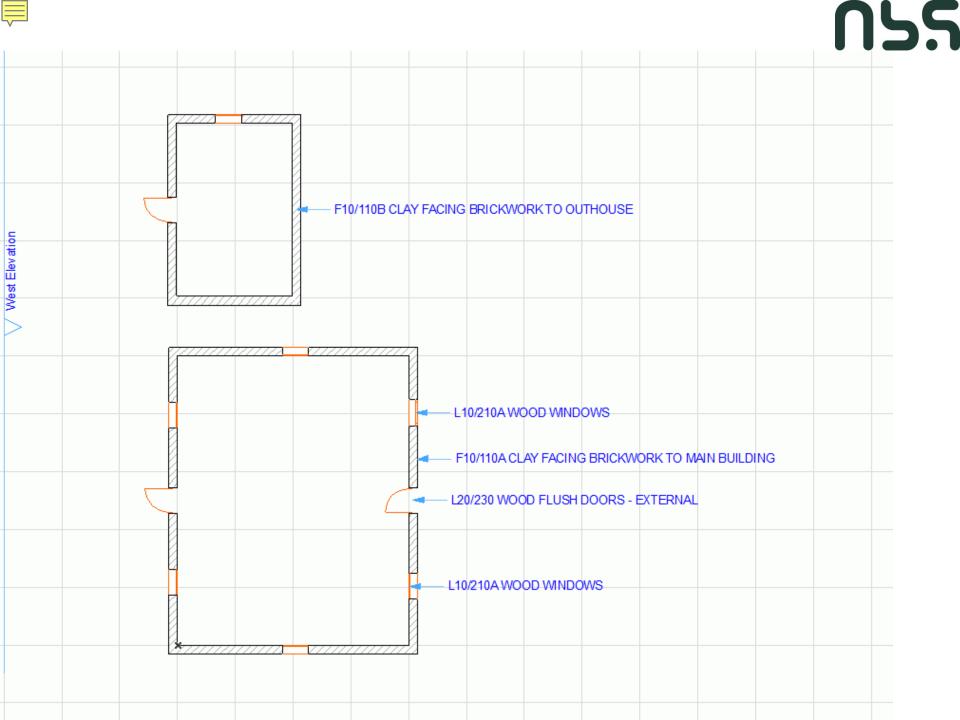
















Sales and marketing

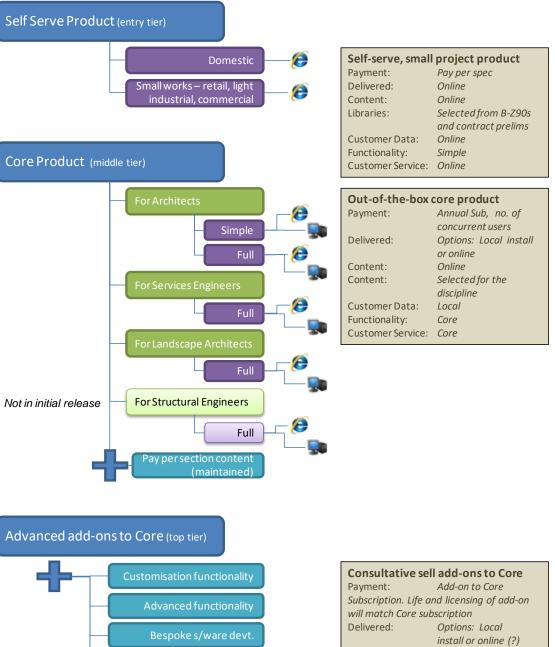




Proposition

- 4 levels of service proposed:
 - One: Pay-per-spec online (small) architects
 only
 - Two: Subscription simple architects only
 - Three: Subscription full + pay-per-section core service
 - Four: Bespoke service negotiated bespoke, and standard product and service, add-ons – large documentation offices





Bespoke technical content

Content: Online Custom Content: Customer Data: Local

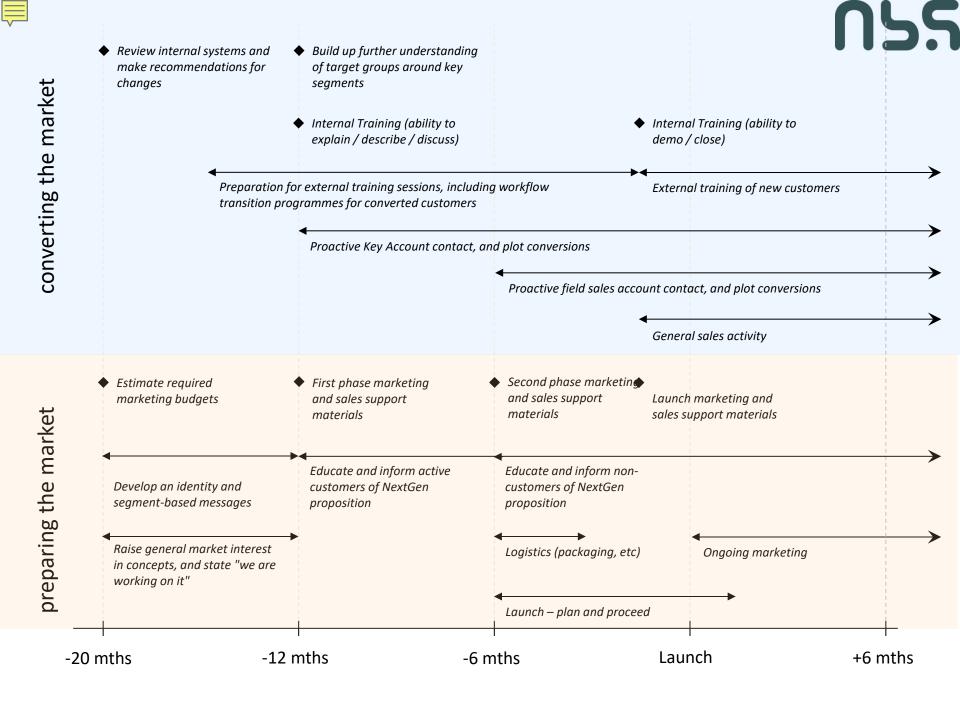
Functionality: Niche / Advanced Customer Service: Bespoke





Transition

- NBS ES: Proposal is that transition is a 'simple' software update
- NBS Architecture: Currently we will let the market decide when to drop current NBS Building/ Landscape – could co-exist for 5 years or more!







Time line

- Next Gen NBS Engineering Services now due out late 2011
- Next Gen NBS Architecture now due out mid-2012 – was early 2013
- Board et al want it all out asap to best serve industry rising out of recession and looking for efficiencies